

NORTHUMBRIA POLICE



Presentation of Financial Year Statistics to the Police Authority Complaints Against the Police

<i>March 2004</i>	<i>Monthly Total</i>	<i>Corresponding Period Last Financial Year</i>	<i>Financial Year Total To Date</i>	<i>Corresponding Period Last Financial Year</i>
COMPLAINTS RECORDED				
Number of COMPLAINTS	39	35	526	606
Number of COMPLAINANTS	29	23	365	370
Number of CASES	28	25	340	347
COMPLAINTS FINALISED				
TOTAL NUMBER FINALISED	58	31	652	496
i) Substantiated	4	0	21	10
ii) Unsubstantiated	11	0	167	87
iii) Withdrawn	10	14	105	84
iv) Waivered	4	6	129	131
v) Informally Resolved (Immediately)	6	1	58	50
vi) Informally Resolved (Appointed Officer)	23	10	172	134
COMPLAINTS UPDATE				
Average time files at CPS (days)	0	33	90	77
Average time files at PCA (days)	92	42	69	74