

NORTHUMBRIA POLICE



Presentation of Financial Year Statistics to the Police Authority Complaints Against the Police

<i>December 2003</i>	<i>Monthly Total</i>	<i>Corresponding Period Last Financial Year</i>	<i>Financial Year Total To Date</i>	<i>Corresponding Period Last Financial Year</i>
COMPLAINTS RECORDED				
Number of COMPLAINTS	31	37	396	457
Number of COMPLAINANTS	25	26	277	285
Number of CASES	23	24	260	263
COMPLAINTS FINALISED				
TOTAL NUMBER FINALISED	54	36	504	398
i) Substantiated	1	0	17	6
ii) Unsubstantiated	24	7	148	75
iii) Withdrawn	4	8	68	59
iv) Waivered	4	6	98	113
v) Informally Resolved (Immediately)	4	3	43	42
vi) Informally Resolved (Appointed Officer)	17	12	130	103
COMPLAINTS UPDATE				
Average time files at CPS (days)	0	0	97	76
Average time files at PCA (days)	46	177	73	77