

NORTHUMBRIA POLICE



Presentation of Financial Year Statistics to the Police Authority Complaints Against the Police

<i>March 2003</i>	<i>Monthly Total</i>	<i>Corresponding Period Last Financial Year</i>	<i>Financial Year Total To Date</i>	<i>Corresponding Period Last Financial Year</i>
COMPLAINTS RECORDED				
Number of COMPLAINTS	35	65	557	556
Number of COMPLAINANTS	23	38	364	400
Number of CASES	23	37	345	377
COMPLAINTS FINALISED				
TOTAL NUMBER FINALISED	31	43	497	560
i) Substantiated	0	0	10	10
ii) Unsubstantiated	0	3	87	118
iii) Withdrawn	14	5	85	113
iv) Waivered	6	13	131	115
v) Informally Resolved (Immediately)	1	3	50	54
vi) Informally Resolved (Appointed Officer)	10	19	134	150
COMPLAINTS UPDATE				
Average time files at CPS (days)	0	18	84	39
Average time files at PCA (days)	37	96	75	52