

## Installing Security Certificates



❖ If you need to download the Citrix Receiver Client please click on the following link [Citrix Client](#)

❖ If you are advised to download the GlobalSign Certificates please click on the following link [GlobalSign Certificates](#) unzip the certificate file and install on your workstation

❖ Installation instructions for the GlobalSign Certificates on a Windows PC [GlobalSign Certificates Installation Instructions](#)

❖ Installation instructions for the GlobalSign Certificates on a Mac [GlobalSign Certificates Installation Instructions](#)

Click on **GlobalSign Certificates** and select **Save As**.

Save **certificates.zip** to your Desktop or a desired location.

Right-click on **certificates.zip** and select **Extract All** then click **Extract** on the next pop-up window.

Open up the extracted certificates folder.

Right-click **GlobalSign Intermediate.cer** and select **Install Certificate**.



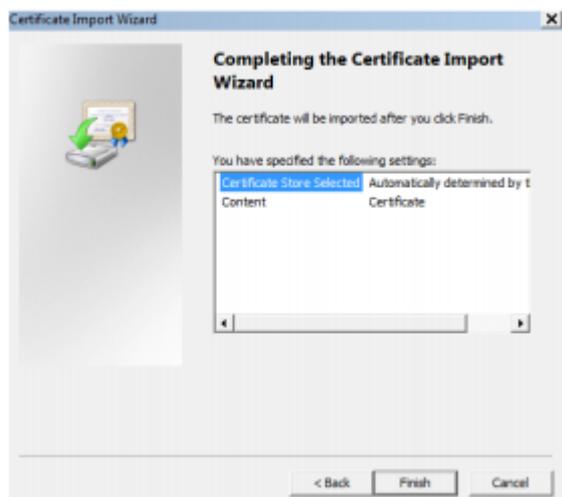
Click Open.



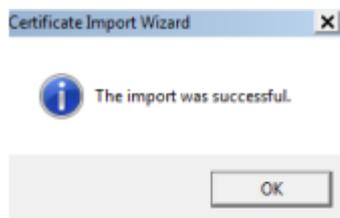
Click Next.



Click Next.



**Click Finish.**



**Click OK.**

Right-click on **GlobalSign Root CA.cer** and select **Install Certificate**. Repeat the wizard steps above.

The new certificates have been installed.

Close down your web browser, re-open it and go to <https://online.gateshead.gov.uk/remoteaccess>

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